

For Immediate Release
March 19, 2020
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ZANESVILLE METROPOLITAN HOUSING AUTHORITY
MODIFYING OPERATIONS IN RESPONSE TO CORONAVIRUS (COVID – 19)

Effective Thursday, March 19, 2020, Zanesville Metropolitan Housing Authority will be restricting access to its offices in an effort to comply with recent orders and recommendations to help prevent the spread of coronavirus (COVID – 19).

Understanding that we meet a critical community need, we are taking steps to maintain operations while limiting staffing and direct personal contact. Generally, if an in-person meeting is required, it will be done *only* by scheduled appointment. The following is a listing of the most common functions and how they will be accomplished:

- Housing applications and/or supporting documents for Coopermill Manor, L.P. and our public housing developments are available through the lobby of our Administration Office located at 407 Pershing Road and through our website (www.zanesvillehousing.org). We continue to accept and process those applications.
- The Housing Choice Voucher Program (HCVP – Section 8) application period is currently closed, but previously submitted applications are being processed, landlord payments are being made and inspections are being conducted. If you have a scheduled appointment, please call in advance to confirm.
- Lease obligations of all ZMHA tenants remain and will be enforced. Rent and other charges can be paid through the drive thru or the drop box at our Administration Office.
- Interim rent changes based upon a tenant's changed circumstances continue to be processed for all programs.
- Any required hearings will be held at the Administration Office. The number of attendees may be limited to maintain recommended social distancing.
- Maintenance services continue, but will be curtailed. Preventative and routine work will be limited. Emergency work will be performed. In the event of an emergency (i.e. water breaks and major leaks, gas leaks, power outages, lack of heat and lock outs) please call 740-454-9714 during office hours or 740-487-3525 for after hours emergency service.
- The Singer Activity Center is closed to the public, but some Resident Services functions continue. They include essential senior transportation, scheduled appointments and delivery of meals for school-aged children in cooperation with Zanesville City Schools.

Questions and concerns can be addressed by telephone (740-454-8566), email (zmha@zanesvillehousing.org) or through our website (www.zanesvillehousing.org).